

## WHAT TO DO IF PRACTIQUEMOS DOESN'T WORK PROPERLY

Power failures, hardware problems, or other factors can damage PRACTIQUEMOS database file, which contains all the data. When the runtime application discovers a damaged file, a dialog box appears, telling the user to contact the developer. Even if the dialog box does not appear, files can become corrupted and exhibit erratic behavior.

**If PRACTIQUEMOS becomes damaged, you will need to recover the damaged file using the Recover command:**

- **Windows:** press **Ctrl+Shift** while double-clicking the CME-PRACTIQUEMOS application icon. Hold the keys down until you see the Open Damaged File dialog box.

Select **dprog.PTQ** file, which is inside PRACTIQUEMOS folder, and open it. The recover process will begin and all your data will be restored.

- **Mac OS X:** press **Option + Command** while double-clicking the CME-PRACTIQUEMOS application icon. Hold the keys down until you see the Open Damaged File dialog box.

Select **dprog.PTQ** file, which is inside PRACTIQUEMOS folder, and open it. The recover process will begin and all your data will be restored.

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However, **to make sure you won't lose your data, you should always make a BACKUP copy of it**, specially if you have created your own exercises!!!  
In fact, it's strongly suggested **pressing the "BackUp" button** in the "crea" layout each time you crate your own list of questions and answers to practice.  
**A SINGLE CLICK CAN SAVE HOURS OF WORK!**  
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**If you have done a backup copy of your data you can also use it to replace the corrupted file:**

Look for a file named "dprog.PTQ" in the PRACTIQUEMOS folder and put it in the trash. Now you have to replace it with your backup file: Look for "backup\_practiquemos.PTQ" (it's also located in the PRACTIQUEMOS folder) and rename it: **dprog.PTQ**

That's it! Now the application will find (and open) the new database file

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