

WHAT TO DO IF PRACTIQUEMOS DOESN'T WORK PROPERLY

Power failures, hardware problems, or other factors can damage PRACTIQUEMOS database file, which contains all the data. When the runtime application discovers a damaged file, a dialog box appears, telling the user to contact the developer. Even if the dialog box does not appear, files can become corrupted and exhibit erratic behavior.

If PRACTIQUEMOS becomes damaged, you will need to recover the damaged file using the Recover command:

- **Windows:** press **Ctrl+Shift** while double-clicking the CME-PRACTIQUEMOS application icon. Hold the keys down until you see the Open Damaged File dialog box.

Select *dprog.PTQ* file, which is inside PRACTIQUEMOS folder, and open it. The recover process will begin and all your data will be restored.

- **Mac OS X:** press **Option + Command** while double-clicking the CME-PRACTIQUEMOS application icon. Hold the keys down until you see the Open Damaged File dialog box.

Select *dprog.PTQ* file, which is inside PRACTIQUEMOS folder, and open it. The recover process will begin and all your data will be restored.

However, **to make sure you won't lose your data, you should always make a **BACKUP copy of it****, specially if you have created your own exercises!!!

In fact, it's strongly suggested **pressing the "BackUp" button** in the "crea" layout each time you crate your own list of questions and answers to practice.

A SINGLE CLICK CAN SAVE HOURS OF WORK!

If you have done a backup copy of your data you can also use it to replace the corrupted file:

Look for a file named "dprog.PTQ" in the PRACTIQUEMOS folder and put it in the trash. Now you have to replace it with your backup file: Look for "backup_practiquemos.PTQ" (it's also located in the PRACTIQUEMOS folder) and rename it: **dprog.PTQ**

That's it! Now the application will find (and open) the new database file

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